

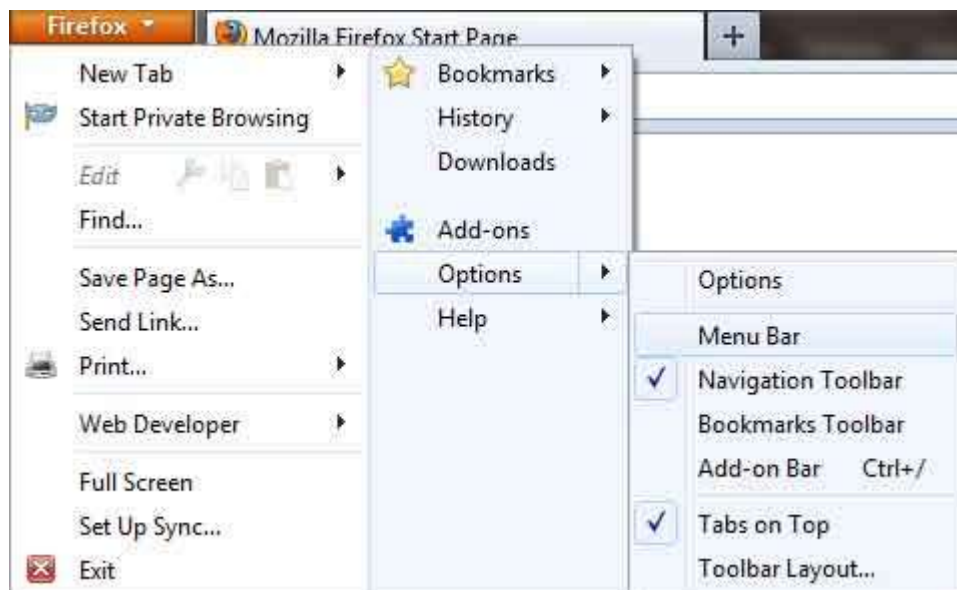
Enabling Flash when using Firefox

Somewhere along the line you have decided to use Firefox to browse the internet. It may have been at the suggestion of another person or it might have come on the Cd that your Internets Service Provider had you install when you switched providers.

Firefox has had ongoing issues with Flash content. Things like slide shows that automatically advance when you open a web page are the most common experience you may have with Flash. Even the newest version of Firefox may not display flash.

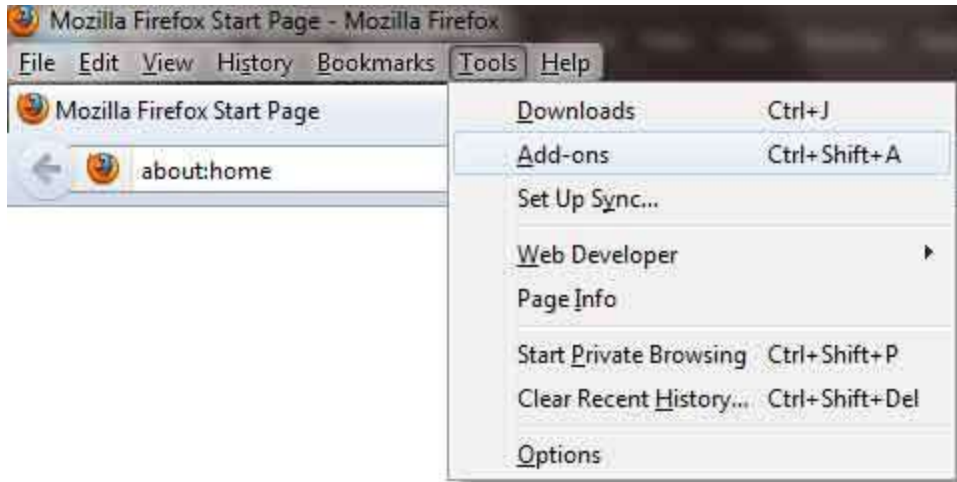
You probably have Adobe flash installed on your computer already but it may not be the newest version and in the name of “security”, as they say for your protection, Firefox will disable Adobe Flash Player if it is an out of date version.

To fix this problem follow the steps that are below and you will once again be able to enjoy flash on every web site you visit. Keep in mind, that Adobe along with lots of other vendors frequently provides free upgrades to their software so if you want to continue to see flash after this fix you will have to be



diligent with accepting upgrades when they are offered.

Ok, step 1 is to set up the Firefox workspace so this process is less stressful. Click on the Firefox tab at the top left of the window, mouse over options and left click on Menu Bar.



A menu bar will now appear above the Firefox button and above the address bar. It will look like the image to the left

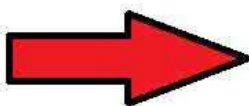
In the Menu bar left click on Tools and in the sub-menu left click on Add-ons.



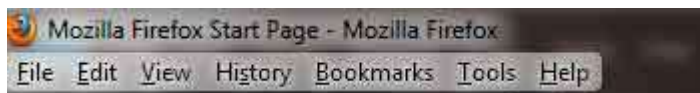
This will open the Add-on manage window, replacing the home page that you were currently looking at.

You will probably see Adobe Acrobat

at the top of the list. Your version might not match the version listed to the left, do not worry about that. Click on Check to see if your plugins are up to date.



The screen will advance to the next page and you will probably see the caption above, "Missing Flash?" You won't see the red arrow, I have added that to point out the statement. Click on upgrade to the latest version. You will be taken to the Adobe web site where you can download the latest version of Adobe Flash Player.

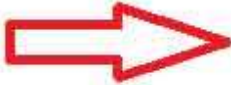





Adobe Flash Player 11.1.102.55 (3.69 MB)

Your system: Windows 32-bit, English, Firefox

Do you have a different operating system or browser?



 McAfee | Security Scan Plus

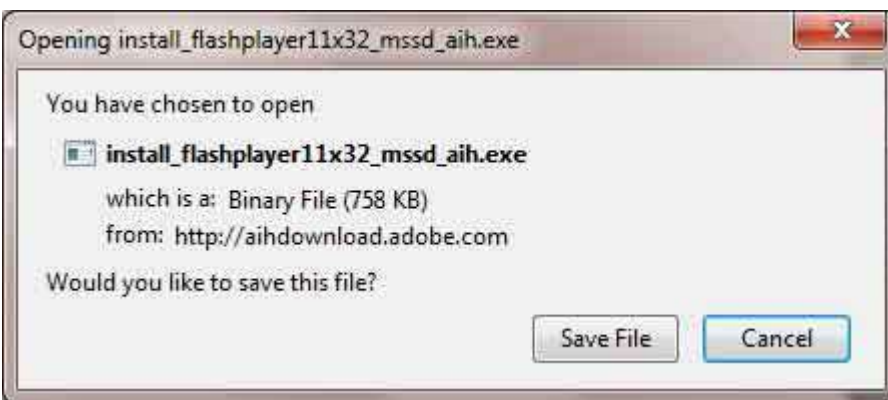
Free! McAfee Security Scan Plus check the status of your PC security

Yes, install McAfee Security Scan Plus - optional (0.98 MB)

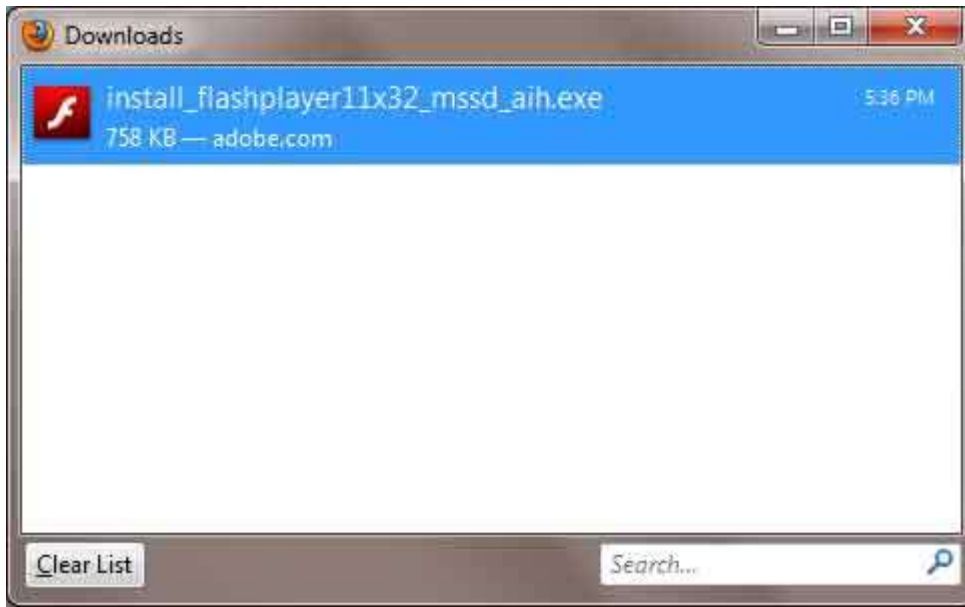
By clicking the Download now button, you acknowledge that you have read and agree to the Adobe Software Licensing Agreement and the McAfee Security Scan Plus License Agreement.

 Download now

The version might not match the version number displayed in this screen shot, this was taken in early February of 2012. The version displayed is the most recent version. Pay special attention to the red arrow above. This is an offer you do not need if you have an up to date virus package. I recommend you uncheck this box. If you have a working virus package McAfee will conflict with it as noted on the page. Click on the Download now button.



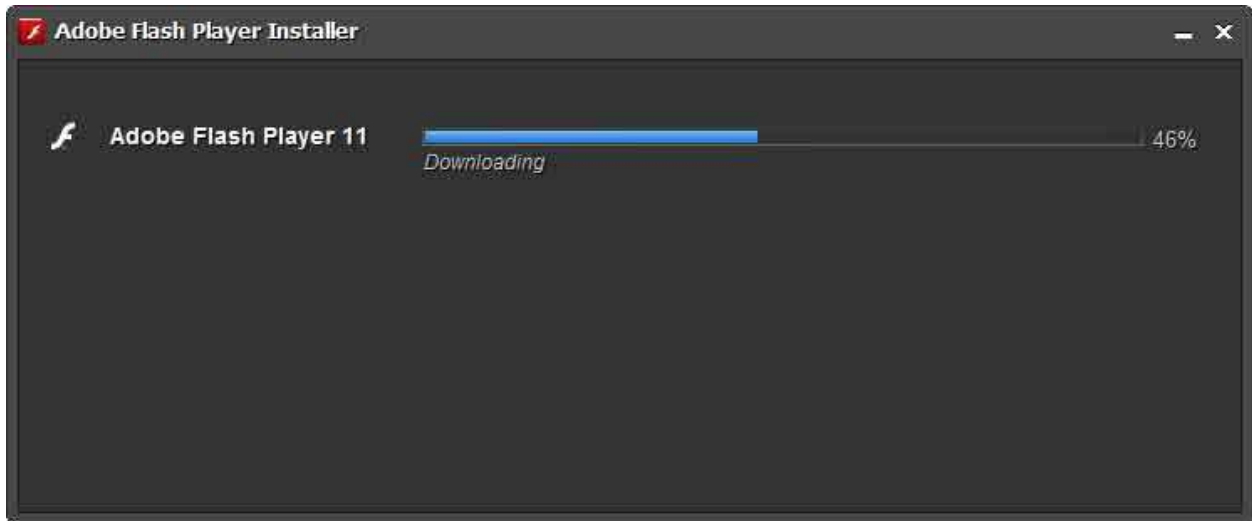
If you are using Windows Vista or later this is the window that will pop up. Click on Save File. Earlier or later versions of windows may have windows that look slightly different but the point is to go ahead and click on Save File.



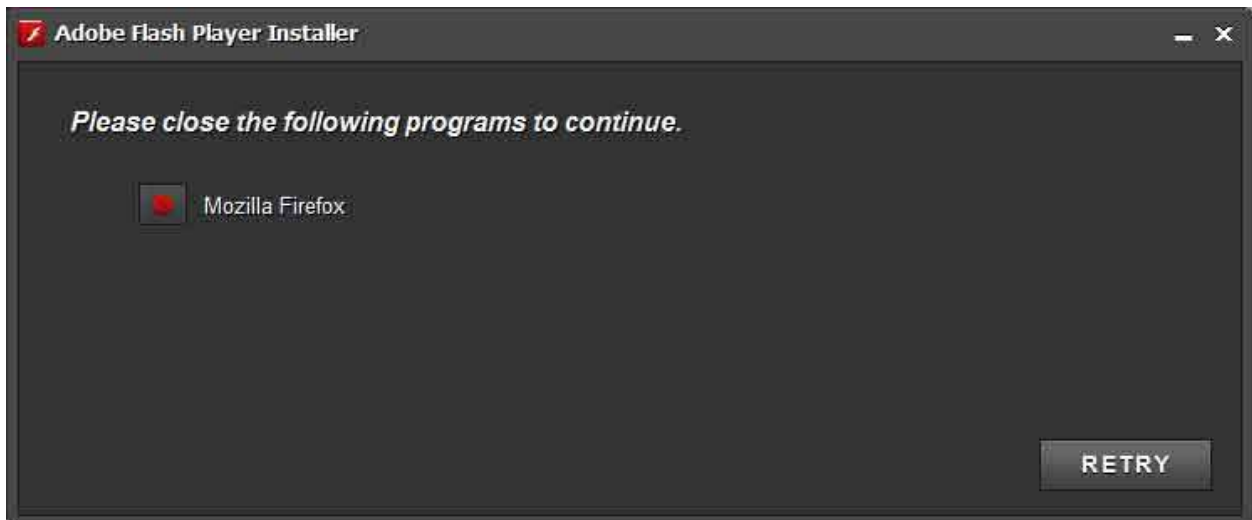
This window will pop up next. The area across the top will not initially be blue, click once and it will turn blue. Now double click on the blue area shown.



In Windows Vista and 7 this is the security warning window. Other versions of Windows may appear slightly different, do not concern yourself with the appearance, click on the Run button.

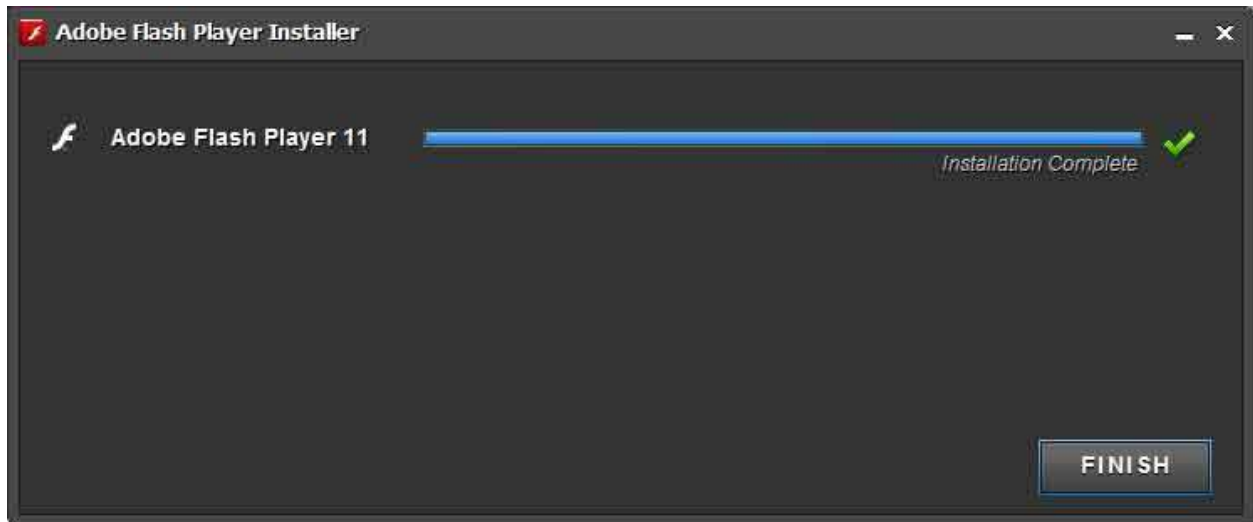


The Adobe Flash Player Installer window will pop up and begin to install the newest version of the software. But wait, if you have Firefox still open, which you probably do the window below will appear.



Do as instructed and close Firefox.

The Adobe Flash Player Installer will reappear and very quickly the software upgrade will complete.



Success will be indicated with the message below.



Now reopen Firefox and go to the page that you could not previously see the Flash content on. You should now be able to see the content you previously could not see.